

Step to resolve problem related to Internet Explorer

Before using the IDSP Portal (www.idsp.nic.in) please make sure you have the Microsoft Internet Explorer 6.0 or any latest version of Microsoft Internet Explorer.

If you are not having or still facing the problem with Microsoft Internet Explorer, uninstall it by following steps:

- Open control panel
- Click on Microsoft Internet Explorer and click on Change/Remove
- Follow the instruction on screen
- Restart the machine
- Download the latest version of Microsoft Internet Explorer from <http://download.microsoft.com> using any other computer.

Steps to install the latest version of Microsoft Internet Explorer are as under:

- Copy the downloaded application into the computer on which you are facing the problem.
- Double click on the downloaded application to start installation
- Follow the instruction on screen
- After installation restart the computer

If still not able to resolve the issue, please mail the screen shot of all the issues faced during installation/un-installation at idsp-dpa@nic.in